



Regular Workshops

How do I..? Workshop

Ideal if you have a problem with your tablet, smartphone, laptop, PC or a software challenge that you cannot resolve. This is your opportunity to find out how. We can help you extend your expertise with iOS, Android, Windows, email, Word or photo management.

By the end of this workshop, you will have:

- Spent quality one-on-one time with one of our experienced tutors
- Gained the support and resolution you need
- Removed the barrier that's stopping you from completing a particular task
- Eliminated your frustration
- Understood your problem and how to fix it

Duration & Cost

These workshops are held twice a month on different days and times

Cost is variable based on the time spent with you but is capped at a maximum of \$10 per hour

What you need to know before participating in this workshop:

We are here to help - you just have to ask! Please bring laptop, tablet or phone with you, as it will make problem solving much easier for you. Bring your laptop mouse as well. If you need email assistance, it is crucial you bring your email password.

Internet Banking Workshop



This workshop is designed for those who do not currently use Internet Banking or have been set up by their Bank (or family) but are still nervous about using this modern banking facility. Our Course has been developed in conjunction with Westpac Bank and the Federation of New Zealand SeniorNet Societies but covers material which is relevant to all NZ Banks' Internet Banking services. The second half of the workshop is a series of practical exercises using the Westpac Bank Demonstration System, which will give you a real-world experience of what Internet Banking is like.

By the end of this course, you will be able to:



- Understand the features and capabilities of Internet Banking
- Overcome any doubts you have about using the internet for your banking
- Know how these systems work and be confident that all the safeguards are in place to protect your money.

Duration & Cost

1 x two and a half hour session
\$10 per person

What you need to know before attending this course:

You will only be able to use our Learning Centre PC's for this course as you will be using the Westpac Banking Demonstration System. This system is restricted and cannot be made accessible on any member's personal PC during or after the course.

Windows Users Workshop

If you use a Windows computer, you will find this workshop very useful. It will enhance your knowledge of the operating system and common programs.

By the end of this workshop, you will have:

- Listened to a topic of interest, observed a hands-on demonstration and contributed to a discussion
- Participated in a general question and answer session covering a range of issues
- Had help getting the best out of your computer
- Gained more knowledge by sharing your experiences with others

Duration & Cost

2.5 hours – 1st Thursday of each month at 9:30am. \$5 per person

What you need to know before you attend this workshop:

Nothing! Just bring your enthusiasm and many questions.

Android Tablet and Smartphone Workshop

If you are a member with an Android Tablet or Smartphone and you want to know more about how to use your device, then this is the workshop for you.

By the end of each workshop, you will have:

- Expanded your understanding of the basic features and operation of your device
- Listened to a topic of interest and observed a hands-on demonstration
- Had help getting the best out of your device
- Participated in a general question and answer session covering a range of issues
- Shared your Android knowledge with others and discovered that you are not alone.

Duration & Cost

2.5 hours - 3rd Thursday of each month at 1:30pm. \$5 per person

What you need to know before participating in this workshop:

Nothing! Just bring your Android Tablet or Smartphone (or both) along with you.

iPad and iPhone Workshop

As a dedicated iPad/iPhone user, this workshop is your opportunity to enhance your skills as well as share your knowledge and experience with other iOS users.

By the end of this workshop, you will have:

- Listened to a topic of interest, observed a hands-on demonstration and contributed to a discussion
- Participated in a general question and answer session covering a range of issues
- Had help getting the best out of your device
- Gained more knowledge by sharing your experiences with others

Duration & Cost

2.5 hours - 2nd Monday of each month at 1:30pm. \$5 per person

What you need to know before you attend this workshop:

Nothing! Just bring your iPad and/or iPhone with you.

Occasional Workshops

Throughout the year, we offer a range of workshops to help you use your computer, tablet or smartphone efficiently and safely. Details are published on the web site, timetables, newsletters and emails.